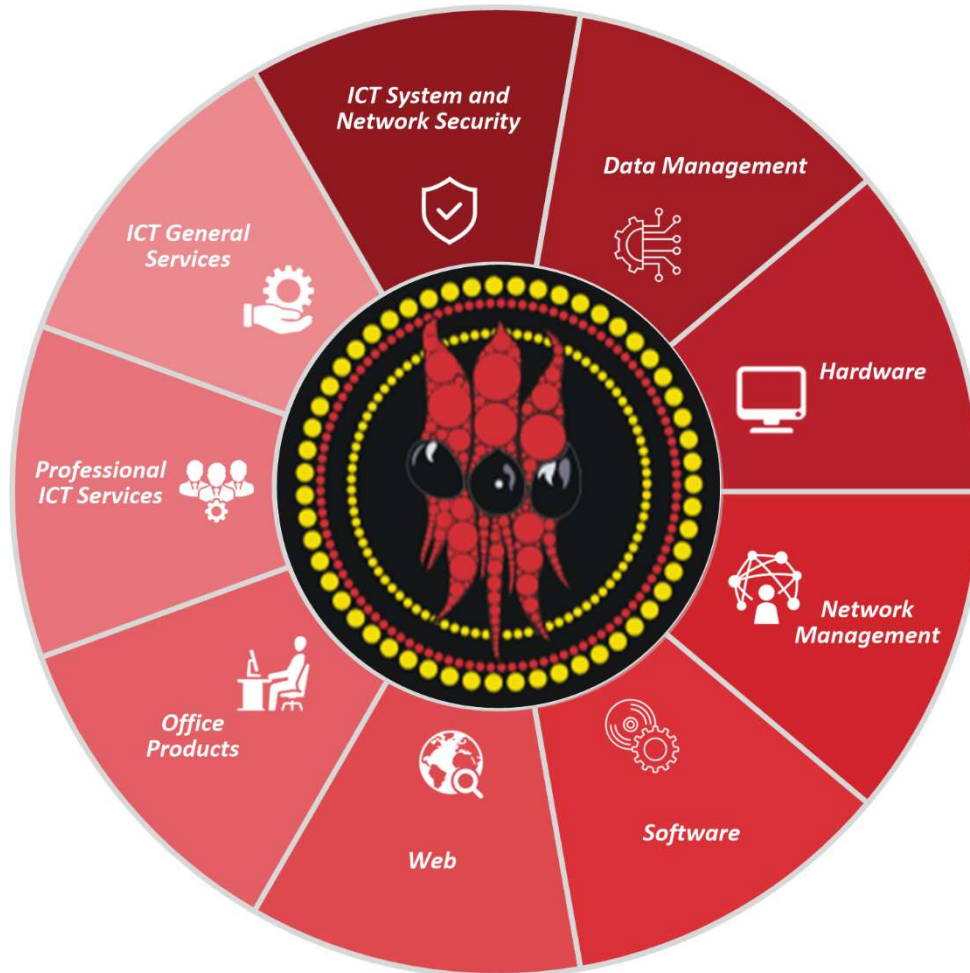




Willyama Services provides the following ICT Services:



Willyama provides quality products from the following vendors:





*Willyama Services offerings include:*



*ICT System and Network Security*

- 24/7/365 System Monitoring
- Systems Management
- System and process management



*Data Management*

- Management Information Systems
- Cloud and on site storage



*Hardware*

- PC and mobile ICT equipment
- Hardware storage solutions



*Network Management*

- Routers and switches



*Software*

- Licensing management
- Software Support
- Software deployment and updates
- Application development



*Web*

- Website Design and Development
- Website Management
- Hosting Services



*Office Products*



*Professional ICT Services*

- Classified Staff across most services
- Project and Program Managers
- Enterprise Architecture
- Information Management
- ICT Security including IRAP
- Systems Engineering
- Bid Management



*ICT General Services*

- Help Desk/Service Desk
- User Management
- Hardware Support including desktop computers, laptops, and printers
- PC refresh
- Tiered service response times
- Business Analysts